

# THE LIFT GARAGE

## FY24 ANNUAL REPORT

With your support, The Lift Garage helps Minnesotans primarily from the seven-county geographic area have access to reliable transportation at 1/3 of the market rate. But it's more than that: individuals who have cars are more likely to report a higher quality of life, obtain and maintain jobs, and report an increase in feeling independent. Our focus on providing honest advice and reliable car repairs is driven by the belief that we're all safer on the roads because of our work. Thank you for your partnership and for being part of our community.

### YOUR 2024 IMPACT ON RELIABLE AND SAFE TRANSPORTATION:



Appointments

1707



Inspections

862



Billed Hours

6,723



Express Lane

74



Mobile Van

73

### TRANSPORTATION SUPPORT SERVICES YOU PROVIDED:



Bus Tokens: 300

Lodging Support: 4

Uber Rides: 516

Towing Service: 79

### OUR SHARED MISSION:

The Lift Garage offers low-income Minnesotans a vehicle out of poverty by:

- Providing low-cost car repair
- Connecting with community partners
- Linking customers to needed resources

### OUR SHARED VALUES: Excellence, Respect, Opportunity, Justice

“ Thank you to all staff for what you do! Communications were patient and thorough with all my questions (repeated when I didn't understand responses).

I have never ever had such a pleasant and transparent experience getting a vehicle worked on.

Like a big breath of fresh air. ”

Keep this work moving forward with a gift today! Make a gift at [give.theliftgarage.org/annualreport2024](https://give.theliftgarage.org/annualreport2024)



SCAN TO GIVE

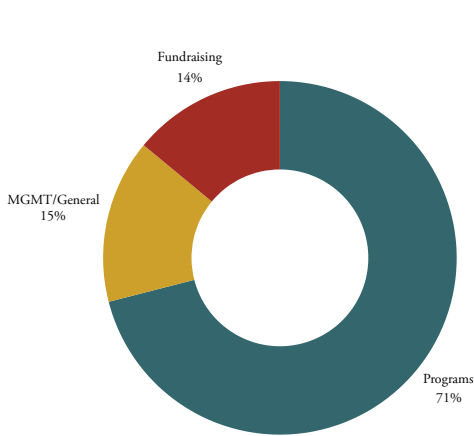


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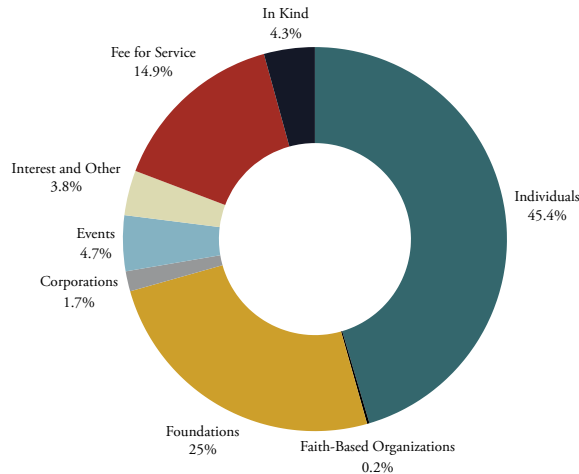
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### FINANCIAL OVERVIEW:

Since it's founding in 2013, The Lift Garage was created to ensure our Minnesota neighbors have access to Safe Cars and Secure Lives by our founder Cathy Heying and a dedicated volunteer board of directors. Thank you for being the driving force behind low-cost car repair for neighbors. Your dedication not only provides transformational financial support, saving customers nearly \$700,000 last fiscal year, but also serves as a source of inspiration for our team, board, and community.

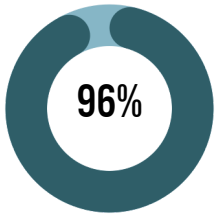


FY24 Expenses



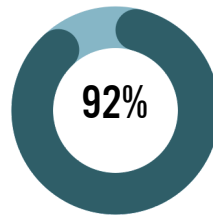
FY24 Revenue Sources

### FROM OUR CUSTOMERS:



96% of customers reported experiencing a positive change in their life because of the help they received.

92% of customer reported a temporary stress relief due to the service they received.



73% of customers are single head of household



44% of customers have children



65% have a female head of household



60% of customers identify as BIPOC

