



The Lift Garage

Quick Facts for Workers

Inspection appointments are the first step to getting repairs

- They are free
- Clients drop off vehicles in the morning
- Clients are contacted by the end of the day with the results of the inspection and an estimate for repairs that The Lift is able to complete
- Estimates are good for 30 days to schedule repairs
- There are NO same day repairs

NO referrals are needed. The Lift ONLY serves people with low income

- The only thing needed for scheduling an Inspection is a form of income verification of being at or below the 150% federal poverty guideline

How to schedule appointments

- Inspection repair appointments are scheduled one month at a time. Scheduling only happens on the first Tuesday of every month.
- If you are looking for an appointment in May, scheduling for that happens on the first Tuesday of April.
- You can schedule in the following ways:
 - Online at our website
 - Call our shop and leave a message
- Customers can only schedule ONE appointment at a time. The Lift will cancel appointments if a customer has more than one scheduled at a time.

The 2026 appointment calendar opening dates are:

- | | |
|----------------|-----------------|
| • January 6th | • July 7th |
| • February 3rd | • August 4th |
| • March 3rd | • September 1st |
| • April 7th | • October 6th |
| • May 5th | • November 3rd |
| • June 2nd | • December 1st |

- All that is needed is a form of income verification:
 - 1 month of paystubs; Medical Assistance card; EBT / WIC card; SSI/SSDI award letter; or Income Form with Caseworker signature

The Lift does NOT do free repairs. Repairs are low cost and the responsibility of the client.



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General Information

All repairs are based on safety and drivability. TLG does not do preventative repairs or replace parts that are not failed or faulty. TLG may declare vehicles as not worth investing in or as unsafe, but will always release vehicles to clients with an explanation and/or warning

- Customers pay for the cost of labor (\$25/hour) and parts (parts have a 7.5% fee)
- TLG accepts 3rd party funding and requires all contact and agreements to be written and/or sent through email. We cannot release a vehicle until a written guarantee of funding is received.
- TLG does NOT have it's own towing service; clients are responsible for towing.
- Vehicles that have drastic damage may need to have that damage (missing floorboards, broken/missing glass work, transmission issues, etc.) repaired elsewhere before having repairs done at TLG.
- TLG may declare vehicles as 'Do Not Invest In' and/or 'Unsafe' and reserves the right to decline some and/or all repairs to a vehicle. Common reasons for this are:
 - Extreme rust on car frame
 - Large amounts of damage that would cost more than the complete price of the vehicle to repair
 - Engine or transmission damage/failure
- Our prices do not differentiate between clients who, for example, make \$0 or \$1,000 a month. Prices can differentiate based on year/make/model and repairs needed.