

# THE LIFT GARAGE 2020 FISCAL YEAR ANNUAL REPORT

To support our mission, visit: www.TheLiftGarage.org/AnnualReport

### The Lift Garage offers people a vehicle out of poverty

#### We fulfill our mission by:

- Providing free and low-cost quality car repair
- Connecting community partners to strengthen the support network
- Linking customers with other needed resorces

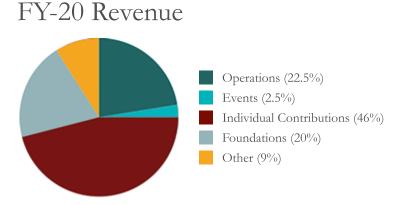
**Excellence** 

Respect

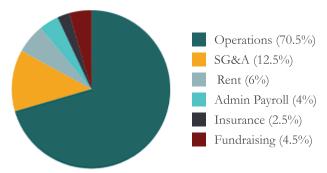
**Opportunity** 

**Justice** 

#### **Financial Overview**







For a full financial report, please visit www.TheLiftGarage.org

# Your support has helped The Lift accomplish so much

Pre-Purchase Inspections

44

Estimate-only Inspections

61

Vehicles not worth investing in

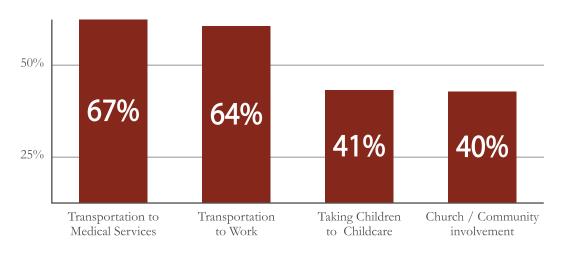
218

Repairs

706\*\*

\*\*a 23% increase over FY19! During FY20 your support was invaluable in accomplishing this increase in services given the challenges COVID-19 presented in rearranging operations to safely meet the need of customers and staff. Additionally, with your support we were only closed for three days during the Uprisings in our Minneapolis neighborhood. Thank you for coming with us on this journey and ensuring access to affordable, safe car repair no matter the circumstances!

## People rely on safe, affordable car repair for:





#### This year we served 494 new customers

One of those first-time customers sent us a Facebook message very early in the morning letting us know that they lived two hours away and had been staying in the cities at Children's hospital for the past few weeks. Their battery went out and needed to be replaced. The Lift Garage mobile van was sent out to this emergency situation that same day! Your gifts are making a big impact on individuals and families who need additional support in difficult times, thank you!

### A bit more about our customers...

61% have kids

56% are employed

28% are single adults

"I'm doing a lot better because I have a good running, reliable vehicle. What they say is Safe Cars Secure Lives, and that's what they've given me, a more secure life."

-Anita, Customer of The Lift Garage